

USMRA Secretary Report - 1st Third of 2013

STATS as of April 25, 2013

Membership

144 Total members which include 19 Honorary Membership (judges'n decoys)
(27 of these members are new to USMRA -
Welcome Newbies - it's great to have you:)))

18 Clubs - CA (4) CO (2) MN (1) MIS (1) NV (2) NM (1) NC (1) OH (1) TX (3) * San Gabriel Ringers needs to be added to
USMRA website* WN (1) & DC (1)

Scorebooks Issued

25

Trial Info

Completed

6 (3 -2 day events)

Upcoming Confirmed & Pending

5 (2- 2 day events & 1 -2 day Nationals)

Projected Other Possible Trials (based on inquiries and rumor mill;)

0-3

Overall, the excitement of the members is very encouraging, BUT there are a plethora of time consuming tasks - processing members, scorebooks n trials, answering questions on internet/phone calls and problems that I see ranging from "customer service" - emergency needs for express service and complaints that were not dealt with in the past (no card etc.) to offenses that include slight violations of policy, non-members (defined by if their dues were paid) trailing and individuals trialing without scorebooks, and policy being made on the fly that is not documented or followed up on.

In my opinion, our agreed upon goal of growing USMRA cannot be reached unless we present and conduct ourselves more professionally. This means having EASY to find, transparent and coherent policies, documenting when we diverge in cases of "executive decisions" and having and enforcing penalties when policy is broken.

Respectfully Submitted,

Sharon Novak, Secretary USMRA